Rudolf (94 years)

Position (working life, current etc.):
Farmer on retirement, lives in a 2 story house

Interests:
Electronical staff, watching tv, riding the electric scooter

Social setting(s):
Widowed, 3 childs, lives allone in the 1st floor.

Problems (related to ICT or problem solving in daily life):
Rudolf is using the PC for 8 years.
He has a old cell phone with keys and he wanna use a new smartphone but he isn't sure if he will understand the using.
He has problems in his movements therefore he is riding outdoor an electric scooter. By the way he has orderd them two years ago by hisself trough the internet on the PC. Because of the movement problems a big help wood be to have the possibility to open the front door easily from the living room.
Another help would be to have the possibility to call help if it is needed.
He is pretty lonely and he is interessted to talk to someoneelse.

"Working description", what would s/he usually do with the service(s):
Rudolf wants to use GUIDed for the service S2 (smart home control service) as well as for the communication to someone else easily (S5). He has to take some pills every day and therefore a reminder and more information could also be very useful. (S1 Smart nutrition and health service)

Typical goals, tasks, situations:
Rudolf likes electronical staff but it should be very easy to use. Short movies for explaining how to use he will show.

Needs, frustrations and values:
Rudolf needs to open the front door and it is very hard to do this quick because of the disability in movement.

Citations:
"I'm so old and now a lot of lovely technic is available I wish I would be younger to use all of them"

"GUIDed could give me the possibilty to speak with other people in my age. Around me I have no one in my age"

GUIDed